

ratonga taiohi pānui

what you need to know

Rāmere 11 Mahuru 2025

Thursday 11 September 2025



whiteware reminders

now young people will decide where to shop from the included stores

What's different

- They will now get money loaded on their payment card to purchase whiteware at one of the preferred suppliers
- MSD has negotiated commercially sensitive prices, so the websites have price bands instead of the actual price of each appliance
- The MSD price includes delivery and installation
- Young people will need to go in-store to buy the appliance and arrange delivery and installation.

The new preferred whiteware suppliers are:

- Big Save
- Noel Leeming
- Trade Depot
- Fisher & Paykel (available through Harvey Norman, 100% Home, Heathcote Appliances and Appliance Plus stores).



Learn more

- [hardship assistance | Youth Service providers](#)
- [whiteware - introduction to hardship | Rise 360](#)
- [whiteware faqs | Youth Service providers](#)



Fisher & Paykel
appliances



youth service
ratonga taiohi



MINISTRY OF SOCIAL
DEVELOPMENT
TE MANATŪ WHAKAHIATO ORA

drop-in recap: youth service plans

youth service plans are here to help taiohi identify barriers and reach goals



Youth Service plans

- Youth coaches need to meet with taiohi face-to-face at least every 90 days to complete or update a Youth Service plan
- In the plan you'll set goals, recognise strengths, identify barriers, and look at the actions which take taiohi to get to where they want to be
- You can use the Youth Service plan templates or your own one, so long as it covers the basics

Exit Youth Service Plans

- Before taiohi exit Youth Service you'll need to do an exit plan with them
- It's more detailed, covering things they should know about as independent adults and reflects on their time with Youth Service
- Can't contact them? Use an uncontactable Youth Service Plan to record information to help others support the young person in the future.

Useful links

- [yp/ypp youth service plan templates](https://yp/ypp/youth-service-plan-templates)
- [neet youth service plan templates](https://neet/youth-service-plan-templates)
- [preparing for an exit](#)

When setting goals ensure they are SMART

Measurable
Specific
Achievable
Relevant
Timebound



youth service
ratonga taiohi



MINISTRY OF SOCIAL
DEVELOPMENT
TE MANATŪ WHAKAHIATO ORA

youth service colour scheme

did you know we use colours to easily identify work areas

Just a quick tip, if you're looking for specific information – we use different colours to show what work area the stuff we're talking about is connected to.

This is followed throughout our webpage and Youth Service updates.

Super handy when you're trying to find something specific!

Learn more

[our language, branding and resources - introduction to youth service ratonga taiohi | Rise 360](#)



THEME
PREFERRED (MAIN)



youth service
ratonga taiohi

THEME
HOUSING



youth service
ratonga taiohi

THEME
PARENTING



youth service
ratonga taiohi

THEME
PAYMENTS



youth service
ratonga taiohi

THEME
NEET/EDUCATION/EMPLOYMENT



youth service
ratonga taiohi

THEME
WELL-BEING



youth service
ratonga taiohi

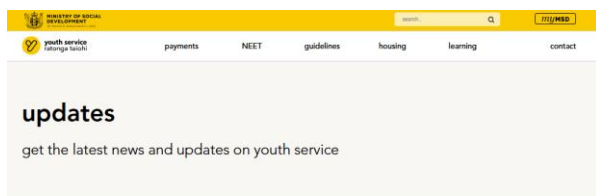


previous youth service provider updates

Just a quick tip — if you're looking for information from past YS Updates, there's an archive on the Provider side.

You can use **Ctrl+F** to search for topics easily. Super handy when you're trying to find something specific!

[updates | Youth Service providers](#)



Keep up to date with reading the youth service updates every Thursday afternoon.

Use ctrl+F to search the topics covered.

archive of past youth service updates

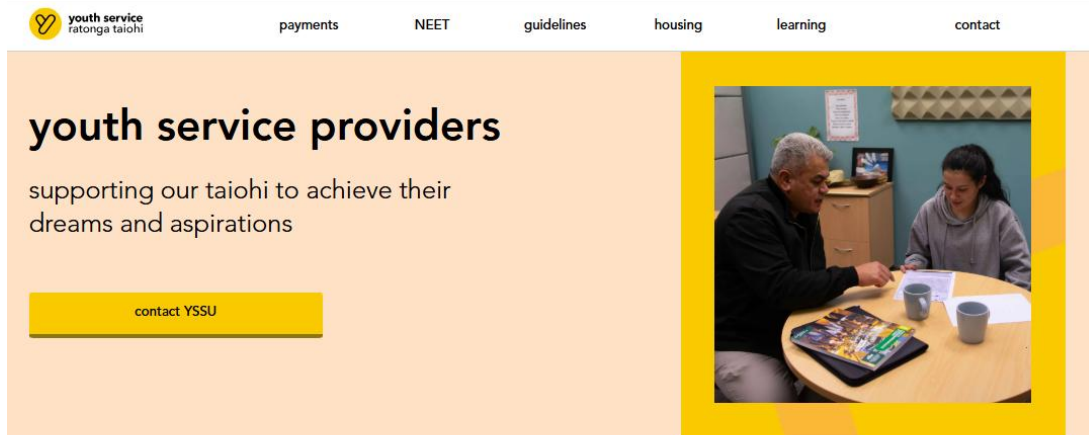
2025 updates

[Thursday 4 September](#)

new whiteware supplier arrangement is live, youth service survey closing soon, updates from your yssu technical officers, getting goals with programme fund, upcoming drop-in sessions

[Thursday 21 August](#)

whiteware changes, drop-in recap - hardship, tongan language week, youth service experience survey, upcoming drop-in sessions



youth service updates for providers

Get the latest news and updates for Youth Service.

[Thursday 4 September](#)

new whiteware supplier arrangement is live, youth service survey closing soon, updates from your yssu technical officers, getting goals with programme fund, new zealand chinese language week, upcoming drop-in sessions

[Thursday 21 August](#)

whiteware changes, drop-in recap - hardship, tongan language week, youth service experience survey, upcoming drop-in sessions

[Thursday 14 August](#)

drop-in recap - tahatū and inspiring the future, youth service experience survey, payment card expiry date, youth service update feedback, upcoming drop-in sessions

[Read more Youth Service updates for providers](#)

workshops and readings



Rainbow diversity workshops

- Free interactive educational groups to learn about rainbow diversity
- Join free interactive online sessions to learn more about rainbow diversity and how you can be a strong, supportive ally.
- These sessions are perfect for youth coaches who want to grow their understanding and pick up practical tips and resources for creating safe, welcoming, and inclusive spaces for rainbow young people in Aotearoa.
- There are five sessions covering different topics starting 18 September 2025

[Click here for more information and to register](#)



The Ministry of Health has launched a new plan to reduce the impact of Fetal Alcohol Spectrum Disorder (FASD).

It brings together health, justice, and social services to:

- Raise awareness and prevent harm
- Support people and whānau throughout their lives
- Build a workforce that understands and responds to FASD
- This plan is a useful resource for youth coaches to strengthen how we support rangatahi and their whānau.

[Click here to download a version](#)



youth service
ratonga taiohi



**MINISTRY OF SOCIAL
DEVELOPMENT**
TE MANATŪ WHAKAHIATO ORA

upcoming drop-in sessions

drop-in to meet other youth coaches and learn about youth service

te wiki o te reo māori Tuesday 16 September, 10am

Join us to celebrate the 50th
Te Wiki o Te Reo Māori!



In this session, we'll have a guest speaker talking about the history of te reo Māori, some reo we can use, and resources for further learning.

Come along with your kaimahi to celebrate te reo Māori with coaches across the motu – and hopefully learn something new!

Join the teams meeting

wellness week Tuesday 23 September, 10am



As part of **Wellness Week**, we're hosting a relaxed drop-in session for youth coaches.

It's a space to connect, take a breather, and focus on our own wellbeing while supporting taiohi.

Join the teams meeting

You can find the full drop-in session schedule on our provider site
[drop-in sessions | Youth Service providers](#)



youth service
ratonga taiohi



**MINISTRY OF SOCIAL
DEVELOPMENT**
TE MANATŪ WHAKAHIATO ORA



youth service
ratonga taiohi



**MINISTRY OF SOCIAL
DEVELOPMENT**
TE MANATŪ WHAKAHIATO ORA

realising the dreams and aspirations of youth

tau awhitia te taiohi, ka puta ki te wheiao

providers.youthservice.govt.nz

national_youthservice@msd.govt.nz